

Sign up for Knox County Alerts Emergency Notification System



Knox Alerts is designed to instantly reach cell phones, landline numbers, email addresses, pagers and desktop alerts when an urgent county alert needs to be communicated.

In the event of an emergency, a text message, voice call, or email will be sent to the contact information you registered with the system.

Register today at:

[KNOX ALERTS SIGN-UP](#)

You must register to take advantage of this important notification service.

Knox Alert Notification System Frequently Asked Questions

How do I register?

Citizens of Knox County can register by clicking [HERE](#) and entering your phone number, pager number and/or email address. You will receive a text confirming that you have opted into the alert system to receive emergency notifications.

Can I register via text?

Yes. You can register from your cell phone by texting KCALERT to 69310. You must remove all signatures and other texts in the body of your message. You will receive a confirmation text message letting you know you have been signed up to receive Knox Alerts.

How will I know when a message is from Knox Alert?

Your Knox Alerts will originate from the following:

- Voice Calls: 740-555-0911
- Text Messages: 69310
- Emails: Knox_Alerts@co.knox.oh.us

The originating phone numbers should be saved in your phone book as "Knox Alerts" to be sure you know when the county is trying to contact you. The email address should be saved in your address book so it is not filtered as spam or junk mail.

What type of alerts will I receive?

You will only receive emergency notifications issued by Knox County unless you choose to receive additional alerts. Additional alerts are listed on the webpage. Additional options may be available in the future so check back soon.

Will I receive ads or SPAM on my phone?

No. Inspiron Logistics, the company behind the Wireless Emergency Notification System (WENS), does not tolerate spam text or email messages.

I don't use text messages. How else can I receive Lucas Alerts?

You can receive alerts on any landline number, email address or pager. All of these options are available on the sign-up page.

What if I change my mobile carrier and receive service through another company?

You will still receive alerts if your phone number has not changed. Knox Alerts will automatically detect your new carrier.

How can I stop receiving the alerts?

There are a few ways to unsubscribe:

- Text STOP to 69310 from your phone
 - Email: remove@wensnetwork.com
 - Return to the location where you signed up and click on "unsubscribe."
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Does Knox Alert cost anything to use?

There is no cost for an individual who has registered for the alerts; however, your cell phone carrier may charge you to receive text messages, so please check your plan.

Will all cell phone carriers deliver Knox Alert messages?

Yes. If for some reason you are unable to receive the text messages after you sign up, email support@inspironlogistics.com with your name, phone number, carrier and your comments.

Will Knox County sell the information I enter to register for the Alerts system?

Your contact information will be used only for emergency notifications. Your information will never be sold to a third party nor will it be used for anything other than the Knox Alerts system.

How do I add, change, or update my registration information?

Follow the steps to unsubscribe your current information and sign up your new information on the entry point.
